GEORGETOWN UNIVERSITY
CONFERENCE REQUIREMENTS
SUMMER 2009

Office of Summer and Conference Housing
100 Harbin Hall
Phone: 202-687-3001    Fax: 202-687-4590
Email: conferencehousing@georgetown.edu
URL: http://housing.georgetown.edu/summer

Office of Campus Activity Facilities
1507 Leavey Center
Phone: 202-687-3726    Fax: 202-687-2191
Email: ocaf@georgetown.edu
URL: http://ocaf.georgetown.edu

Office hours:
September – mid May
Monday – Friday  9:00 a.m. – 5:00 p.m.
Mid May through August
Monday – Friday  9:00 a.m. – 7:00 p.m.
Weekends  11:00 a.m. – 7:00 p.m.
Can be reached via pager/cell phone on holidays

From the period mid – end of May and mid August – early September we may be delayed responses due to our involvement in Spring Semester move-out, Commencement and Fall move-in. Please plan accordingly.

To provide better service, the Offices of Summer and Conference Housing and Campus Activity Facilities encourage you to review the following information carefully and notify your attendees in advance of their arrival in order that they may plan accordingly.

I. CORRESPONDENCE:

? Initially the Conference Sponsor will contact a full-time staff person in the Office of Summer and Conference Housing to request a reservation for housing and meeting room space. Once space is confirmed, the University staff person will issue a password to the Conference Sponsor for the purpose of submitting a reservation request in a Web Form at http://housing.georgetown.edu/summer/conference.

? Between April and mid-May the Conference Sponsor and staff will be assigned a student coordinator from the Office of Summer and Conference Housing and a student coordinator from the Office of Campus Activity Facilities who will work as a team to finalize arrangements for your program using the Web Form. These coordinators will also serve as your primary points of contact during your conference.

? The Web Form has a designated correspondence section. However if you respond to any personal e-mail addresses, you should also copy the applicable office e-mail address. The address for the Office of Summer and Conference Housing is conferencehousing@georgetown.edu, and for the Office of Campus Activity Facilities is ocaf@georgetown.edu. This will prevent the loss of information due to staff absences or turnover. Using the Web Form to submit correspondence is highly recommended because it generates an audit trail.

? Entering information into the Web Form will generate an e-mail advising the Conference Sponsor that the request has been received and is being reviewed. Once reviewed by the appropriate office, an e-mail will be sent via the Web Form advising the Conference Sponsor whether the request can be accommodated. The reservation request is not guaranteed and should not be anticipated until approval is issued by the University.

? You may use the Web Form to check the status of requests submitted and pertinent deadlines for submitting document to our office.
Once space has been confirmed, a Conference Agreement will be issued. By viewing the web form, you will be able to review the status and request new services.

Multiple users may make additional requests using the Web Form. The Conference Organization bears financial responsibility for all requests submitted on the Web Form.

II. SUMMER CONFERENCE AGREEMENTS/CONFERENCE BILLING:

AGREEMENTS:

- The Offices of Summer and Conference Housing and Campus Activity Facilities will provide one consolidated agreement to the customer.
- Once the agreement is signed and the Reservation Deposit is submitted, the Conference Sponsor will receive an itemized statement of services to review.
- After reviewing, revising and accepting the itemized statement, an Interim Guarantee Payment will be required. (See Deposits and Final Payments Section.)
- Changes to the language in the Conference Agreement are discouraged and should not be written on the agreement. Request for language changes should be submitted in writing along with the signed Conference Agreement. If the language is accepted, the University representative will prepare and sign an addendum returning it with a copy of the Conference Agreement signed by both parties to the Conference Sponsor.
- Changes to language or signature of documents should not hold up the payment of the deposit. A confirmed reservation request will remain tentative and the reservation will be considered cancelled if the Reservation Deposit is not received by the due date.
- Once space is confirmed, change requests must be made on the Web Form which could result in an addenda being issued to the Conference Sponsor requiring an additional monetary deposit.
- Conference groups must provide a tentative agenda for their program with the signed agreement. In addition any prominent guests anticipated to be invited to campus (regardless of whether they have confirmed) must be listed. **Facilities space will not be confirmed by the Office of Campus Activity Facilities until the questions on the ON HOLD document are completed.**
- Conference groups must provide a certificate of liability insurance, written statement saying the group will use our medical release form (applicable to groups who have participants under the age of 18) or provide a sample copy of the medical release form to be used by the Conference group and proof of DC tax exemption if applicable along with the signed original agreement.
- Aramark will provide a separate agreement for food services and audio-visual equipment.
- Other offices of the university with whom arrangements are made by the client may request a separate agreement. Arrangements with other offices cannot be included in the Conference Agreement or financial charges be reflected on our invoice.

INVOICES:

- The Offices of Summer and Conference Housing and Campus Activity Facilities will provide one consolidated invoice to the customer. Conference groups should refer questions to the appropriate contacts listed below:

  For Housing and Conference Services  Megan Angevine  
  For Campus Activity Facilities  Phylander Pannell

Aramark will invoice the client separately.

Other campus departments will invoice the client separately.
DEPOSIT AND PAYMENTS FOR EXTERNAL CONFERENCES:
For Summer and Conference Housing and Campus Activity Facilities:

? A non-refundable Reservation Deposit is required and due with the signed agreement.
? A non-refundable Interim Guarantee Payment which is 50% of the remaining total cost of the conference services requested, is due 45 days prior to the arrival date.
? For any additions made after the original agreement is signed, an additional deposit of 20% of additional services is due with the signed addendum prepared by the Office of Summer and Conference Housing or the Office of Campus Activity Facilities.
? The remaining total cost of the conference services requested must be received by the Offices of Summer and Conference Housing and Campus Activity Facilities by the Guarantee Date (14 days prior to the arrival date) listed in the Conference Agreement. Without full payment, guests will not be permitted to check in and no services will be provided.
? For any services requested during the course of the group's stay on campus, a final invoice will be issued and payment is due within 30 days of the date of the invoice(s).
? Any challenges to the final invoice must be submitted in writing to the appropriate office within 15 days of receiving the invoice to be considered. Payment of the invoice minus the amount being challenged must be paid within 30 days of the date of the invoice(s).
? Charges received by the Office of Summer and Conference Housing or the Office of Campus Activity Facilities from other departments after the final invoice is issued and paid, will be billed to the Client.

DEPOSIT AND PAYMENTS FOR INTERNAL CONFERENCES:
For Summer and Conference Housing and Campus Activity Facilities:

? Georgetown University departments are required to provide a cost center number on the Conference Agreement and will be charged a 20% non-refundable reservation deposit via a Journal Voucher generated by the Office of Summer and Conference Housing and the Office of Campus Activity Facilities. The remaining balance will be charged via a Journal Voucher after the departure of the conference group. An invoice will be provided for your records.
? If a Georgetown University department is co-sponsoring another organization where use of a cost center is inappropriate, deposit and payments will be expected the same as required for external conferences.

Aramark and Other University Departments:

? To be paid as outlined in their agreement terms.

GUARANTEES FROM CONFERENCE SPONSOR:

For Summer and Conference Housing and Campus Activity Facilities:

? 30 days after the confirmation to hold your conference at Georgetown University:

A listing of requested numbers and sizes of meeting and activity rooms (occupancy) and set up requests, i.e. tables, chairs, trash cans, etc. are due to the Office of Campus Activity Facilities. Please note that requests are processed on a first-come, first-served basis.
90 days prior to the participants’ arrival date:

An agenda is due to the Office of Summer and Conference Housing.

A revised listing of requested numbers and sizes of meeting and activity rooms (occupancy) and set up requests, i.e. tables, chairs, trash cans, etc. are due to the Office of Campus Activity Facilities. Please keep in mind that facilities space is limited. We may be unable to accommodate requests received after this point.

21 days prior to the participants’ arrival date:

The Office of Summer and Conference Housing will post a spreadsheet on the Web Form to the conference sponsor to use to make room assignment. This spreadsheet is set up to pull directly into our database.

The spreadsheet must not be altered; information must be entered accurately. The sponsor must indicate genders in making room assignments.

Floor plans may be requested to assist the conference sponsor in assigning participants.

14 days prior to the participants’ arrival date:

The spreadsheet must be completed and e-mailed back to the Conference Coordinator.

A written guarantee separately listing the number of participants and number of telephones and number of parking passes needed is due to the Office of Summer and Conference Housing.

A final listing of requested numbers and sizes of meeting and activity rooms (occupancy) and set up requests, i.e. tables, chairs, trash cans, etc. as well as bus drop-off/pick-up requests are due to the Office of Campus Activity Facilities.

Contact name and cell phone # for the assigned leader staying on campus for the duration of the conference that is the University’s contact for information, problems, medical release forms, etc.

Payment in full is due. Check-in will not occur unless payment is received in full.

Aramark and Other University Departments:

To be submitted in writing as outlined in the terms of the agreement.

CHANGES AND CANCELLATIONS:

For the Offices of Summer and Conference Housing and Campus Activity Facilities:

Verbal cancellations are appreciated; however, all cancellations must be submitted to the appropriate offices in writing. The timeline highlighted in the Agreement must be followed in order not to incur any fees as a result of the cancellation.
For any reductions made after the agreement or any addendum is signed, whichever payment has been made, Reservation Deposit, Interim Guarantee Payment or final payment is forfeited.

For cancellations made after the agreement or any addendum is signed, whichever payment has been made, Reservation Deposit, Interim Guarantee Payment or final payment is forfeited.

III. OFFICE OF SUMMER AND CONFERENCE HOUSING:

CHECK-IN/ CHECK-OUT:

- Check-in time is from 4:00 pm to 9:00 pm. Check-out time is 10:00 am.
- Any exceptions to this request must be made in the Web Form. Requests are subject to written approval by the Office of Summer and Conference Housing.

KEYS/ CONFERENCE VISITOR CARDS:

- Room keys and conference visitor cards are issued to each individual at check-in.
- Room keys and conference visitor cards are to be returned by each individual at check-out to the Residence Hall Office (RHO).
- Arrangements can be made through the Conference Coordinator or Specialist (not the RHO staff) to return keys and conference visitor cards by one person. It is required to return the keys and cards in the envelopes which they are issued for ease and accuracy of recording the return of the items.
- Replacement for a lost key is $50. Replacement for a lost conference visitor card is $30.

LINEN:

- Linen is not included in the cost of housing in any building.
- **Standard Service** linen can be offered to conference groups staying 14 nights or fewer (2 sheets, 1 pillow, 1 pillowcase, 1 blanket, and 1 towel per person) at the rate of $10.00/person. The bed(s) is made and bath linen is placed in the room at check-in only.
- **Self-Service** linen can be offered to conference groups staying 14 nights or fewer (2 sheets, 1 pillow, 1 pillowcase, 1 blanket and 1 towel per person) at the rate of $8.00/person. The linen is neatly folded and placed on each bed at check-in only.
- **Pillow and Blanket** – can be offered to groups and placed in the room at check-in only at the rate of $5.00/person
- **Linen exchange (weekly)** is only available for returning groups staying longer than 21 days. The rate is $1.00/person. Laundry facilities are available on campus.

OCCUPANCY:

- A conference may not place extra people in a room over the designated capacity. The occupancy may not exceed the capacity as determined by the Office of Summer and Conference Housing.
- A conference may not replace participants at any time during their contracted date of stay in order to reduce the number of rooms needed.
- A conference may not continue to add participants after the spreadsheet has been provided to the organization 14 days prior to arrival. It is imperative to discontinue soliciting business timely to meet this condition.
- A conference sponsor **may not switch room assignments** without discussion with the Office of Summer and Conference Housing Conference Coordinator or Specialist. The
records of the University must accurately reflect occupants of the room for security purposes.

? A conference group may not exceed the capacity of a complex and go into another complex.

**ON-CAMPUS TELEPHONE SERVICE:**

? Local and long distance telephone service can be arranged for the conference’s office space within the residence hall by the conference sponsor. Charges for the telephone service will be added to the conference invoice. Order for telephone service must be received, by the Office of Summer and Conference Housing, by the Guarantee Date, (14 days prior to the arrival date.) Last minute or weekend requests cannot be accommodated. The Office of Summer and Conference Housing does not receive the charges from the Office of Telecommunications until well after the groups depart. This may result in an invoice from the Office of Summer and Conference Housing after the final invoice is sent to the Conference Sponsor.

? If the requested service is not operational, the Conference Specialist must be notified as soon as possible but not to exceed 24 hours to resolve the problem. Lack of notification may result in billing the conference group for the service.

? Conference sponsors must provide their own telephone instruments in their office space. There is a charge for instruments that need to be ordered.

**RESIDENTIAL FLOOR LOUNGES:**

? A Floor lounge is located on each floor of the residences halls. However, there are two floors in the Village C Residence Hall that do not contain floor lounges.

? Floor lounges in residential areas may be reserved for meeting/classroom space. Floor Lounges are not conducive to be used as classroom space for full day use. Conference groups may only use the lounges on the floor where their participants live. There is no charge for the space to be used as a leisure area. If the lounge is to be used as a meeting space or a classroom space, there will be a charge of $30 daily. If two or more groups are assigned to a floor, the lounge must be shared.

? If a conference sponsor wants to lock a lounge to use as office/storage space there will be a charge for a lock if one does not exist and for additional keys requested over one. There will be a fee of $30 daily. The floor lounges may be locked only on the floors where the participants of the group live. If there are two or more groups assigned to the floor, the lounge cannot be locked. Phone service may only be requested if the lounge is being used as an office. Alcohol is prohibited. Furniture cannot be removed.

? Conference groups are not authorized to use lounges, for any purpose, that are not located on the floors where their participants are living.

? Floor lounges are to be vacated on the check-out date by 10:00 am, unless one room is scheduled for a luggage room in advance and staffed by the conference.

? Please be advised that staff may use the lounges for breaks. Preventive maintenance may also be done.

**IV. OFFICE OF CAMPUS ACTIVITY FACILITIES:**

**ACADEMIC SPACES (CLASSROOMS):**

? Classrooms to use as meeting space are assigned in multiple buildings and the assignments may vary daily. Requests for use should be submitted in writing to the Office of Campus Activity Facilities. **ANSWERS TO QUESTIONS INDICATED ON THE ON HOLD DOCUMENT MUST BE PROVIDED BEFORE THE OFFICE OF CAMPUS ACTIVITY FACILITIES CAN CONFIRM NON-ACADEMIC FACILITY SPACE.**
Last minute requests are very difficult to accommodate. Please plan accordingly.

Classrooms are not available for set-up before 8:00 am.

Classrooms may not be scheduled on the departure date of the conference based on the room/apartment check-out time of 10:00 am, unless multipurpose space is scheduled for a luggage room, to be staffed by the conference.

Classroom assignments are made once the Georgetown Summer School classes have been scheduled and assigned. For this reason, actual room assignments will not be conveyed until the end of May.

You may not use unassigned academic spaces.

Written cancellations must be received two weeks (14 days) prior to the date of the reservation. If the cancellation is not received timely, the deposit is non-refundable, because the charge remains. If the cancellation is received timely, the deposit that has been paid is applied to the balance of the costs on the final invoice for their events.

If there is a problem with the space to include but not limited to, assigned space not available, maintenance issues, set up issues, the client must notify the Office of Campus Activity Facilities immediately and follow up with the complaint in writing within 24 hours of the occurrence if a refund is being requested.

Additional tables and chairs in classrooms are not permitted and cannot be added by the conference group.

Existing furniture in the classroom can be rearranged by the conference sponsor and staff but must be returned to the original set-up.

Furniture from classrooms may not be placed in the hallway.

NON-ACADEMIC FACILITIES:
(Last minute requests are very difficult to accommodate. Please plan accordingly.)

Requests for use of non-academic facilities may be made through the Office of Campus Activity Facilities in writing. ANSWERS TO QUESTIONS INDICATED ON THE ON HOLD DOCUMENT MUST BE PROVIDED BEFORE THE OFFICE OF CAMPUS ACTIVITY FACILITIES CAN CONFIRM NON-ACADEMIC FACILITY SPACE.

Rental and set-up of equipment (tables/chairs, etc.), cleanliness, and access to non-academic facilities space is coordinated by the Office of Campus Activity Facilities.

Changes and cancellations for non-academic facility space must be submitted in writing 14 days prior to the event to the Office of Campus Activity Facilities.

You may not use unassigned non-academic spaces.

Written cancellations must be received two weeks (14 days) prior to the date of the reservation. If the cancellation is not received timely, the deposit is non-refundable, because the charge remains. If the cancellation is received timely, the deposit that has been paid is applied to the balance of the costs on the final invoice for their events.

If there is a problem with the space to include but not limited to, assigned space not available, maintenance issues, set up issues, the client must notify the Office of Campus Activity Facilities immediately and follow up with the complaint in writing within 24 hours of the occurrence if a refund is being requested.

V. GENERAL:

ADVERTISING:

Copies of all advertising (fliers, brochures, etc) must be provided to the Office of Summer and Conference Housing prior to mass circulation.
On all advertising, the room rate must be listed separately from any additional fees (i.e. meals, registration, transportation, etc.).

External organizations renting campus facilities are not permitted to use images or photography of Georgetown University, including its campuses, interior rooms, or buildings, for promotional or commercial purposes.

CART RENTAL:

On a first-come, first-served basis, one cart can be signed out from a representative of the Office of Summer and Conference Housing in 100 Harbin Hall during office hours not to exceed one day. Loss or failure to return a cart during office hours will result in a charge of $250.00. The office has a limited number of carts to sign out.

COMMON SPACE:

Conference groups may not block common areas inhibiting entrance or egress.

Personal grills or containers with open flames are prohibited.

CONFERENCE REGISTRATION:

Is not a service provided. Staff is not available to assist conferences with their pick ups, deliveries or special requests, i.e. distribution of fliers, go to a grocery or supply store, make copies, collate binders, etc.

EMERGENCY MEDICAL TREATMENT FORM FOR TREATMENT OF MINORS:

Conference groups are required to have medical consent forms for treatment of minors (under age 18) attending the conference. The Client is required to have completed forms for all individuals attending the conference. The Client is required to have the forms on file and available for immediate access at all times during the conference. The Client is required to designate a contact that will live on campus, will maintain forms and serve as a primary emergency contact 24 hours daily during the conference. The contact person must be available via a cell phone. The Client must provide a contact person and cell phone number to the Conference Specialist by the due date outlined in the Conference Agreement, 14 days prior to the scheduled arrival date.

FURNITURE REQUESTS:

All furniture must remain in the rooms/ apartments/ lounges/ classrooms. University policy treats unauthorized removal of furniture as theft.

Rooms cannot be doubled/ tripled to accommodate more than the agreed number of spaces.

Furniture and office equipment is not available to furnish an office environment for the conference group.

HOUSEKEEPING:

Rooms and apartments are cleaned prior to arrival. No additional cleaning is offered. Georgetown University is not liable for items left in rooms following the departure of conference guests. These items will be discarded.
INSPECTIONS:

? Staff of the Office of Housing Operations will inspect Residence Hall rooms and apartment weekly between 1:00 pm to 5:00 pm Monday - Friday to determine the status of reported maintenance problems called into Work Management at 202-687-3432 and the need for maintenance, cleaning or painting prior to Fall opening.

MAIL:

? Summer residents staying more than three weeks on campus may receive mail. Residents will receive a Summer Box number and combination upon arrival.
? Packages from UPS and FedEx are delivered to your Residence Hall Office (RHO). The RHO staff will post a list with the names of the residents who have received packages for that day. Residents are required to show a photo ID and sign for their packages when they receive them. Only the recipient may sign for his/her package.
? Individuals of short-term conference groups (less than three weeks) may not receive mail delivery, neither personally or to the conference office. Any mail received after departure of the group will be returned to sender.
? Conference groups may have packages shipped no earlier than 5 days in advance. Be prepared to pick them up immediately.

MEETINGS:

? Conference groups are required to schedule time for a university representative to discuss safety and other general information with conference participants.
? The conference sponsor or authorized individual must meet with representatives of the Office of Summer and Conference Housing and the Office of Campus Activity Facilities the first business day after the arrival date of the staff to review arrangements. The meeting may be arranged by contacting the Conference Coordinator.

ON-CAMPUS COMMUNICATION:

? A representative of the conference must be identified, live on campus during the duration of the conference and be available 24 hours daily via a cell phone. The representative may be contacted by the University to communicate information, discuss problems and/or alert the representative to immediately access to the medical release forms.

PARTY REGISTRATION:

? A party is defined as 20 or more people gathering or any gathering under 20 people where alcohol is served.
? Only individuals who live in an apartment may host a party.
? The majority of the people living in the apartment must be 21 to host a party where alcohol is served and assume the responsibility of carding attendees of the party.
? Parties may only be held on Friday and Saturday nights.
? A Party Request form must be submitted to the Director of Summer and Conference Housing for approval no later than 5:00 p.m. Wednesday prior to the desired party date.
? Without written authorization, a party may not be held.

STAFF COUNSELORS:

? Conference groups must have a minimum of 1 counselor per 15 students under 18 years of age.
Staff/Counselors may arrive no earlier than 5 days in advance of the main group’s arrival date and must be for the purpose of planning for their conference, not personal time.

Staff/Counselors must depart no later than 3 days after the conclusion of the conference.

Arrangements can be made for Georgetown students acting as staff or counselors for a conference group to remain on campus longer.

UNIVERSITY OFFICES:

Conference participants or sponsors should not enter university offices and request use of their space. If you are interested in a vacant office or meeting room, check with the Office of Campus Activity Facilities.

VEHICLES/ TRANSPORTATION:

BUS/ GOLF-CART RENTAL:

Is not a service provided.

BUS LOADING/ UNLOADING/ PARKING:

Buses must enter campus using the Canal Road entrance.

All bus drop-offs and pickups must be scheduled with the Office of Campus Activity Facilities at least (4) full business days in advance, excluding Saturdays and Sundays. Failure to do so will result in a late processing fee of $50 per bus. All late processing fees will be added to your final OCAF invoice.

Overnight bus parking is not available.

Quantity of buses and dates/times arriving to and departing from campus must be scheduled with a representative of the Office of Campus Activity Facilities and are subject to approval. Drop off and pick up locations are determined based upon time of day, day of the week, size of the buses, number of busses per conference group or total of busses for all conference groups and other campus activities, not by the location of the building(s) where the participants are living or meeting.

Buses may not load/unload by any campus building. Loading and unloading may occur only in areas assigned and may not be in close proximity to where the participants are living.

It may be the case that buses may not load/unload on campus, and 37th Street may be the only available option.

Violations will result in ticketing at the expense of the driver. The university bears no responsibility for parking tickets and tickets will not be voided.

In adherence to the District of Columbia law, buses must not idle for more than three minutes while parked, unless the outside temperature is 32 degrees Fahrenheit or below or there are 12 or more people on a bus which is operating air-conditioning.

LOADING/ UNLOADING (not including buses):

Vehicles may not load/unload by any campus building.

Loading and unloading must be done by parking in the Southwest Garage.

Violations will result in ticketing at the expense of the driver. The university bears no responsibility for parking tickets and tickets will not be voided.

PARKING (not including buses):

Vehicles must enter campus using the Canal Road entrance.
Participant parking is extremely limited and discouraged. Parking is based on availability determined by the Office of Transportation Management on a first-come, first-served basis for a flat rate in the Southwest Garage. In 2008, the flat rate for parking was $15 daily. If the price increases, the increase would be around 3%.

Limited parking is available for conference sponsors who need vehicles for their program, not to exceed 3 vehicles. All parking passes must be requested through the Office of Summer and Conference Housing. Parking passes at the daily rate are requested through the Office of Summer and Conference Housing by the Guarantee Date (14 days prior to arrival) will be delivered to the conference sponsor for distribution. If passes have not been received, it is the responsibility of the conference sponsor to page their Conference Coordinator for assistance.

Parking is at no charge on Saturday and Sunday.

Passes cannot be ordered on Saturday or Sunday to cover parking for the following week.

Cars without parking passes are ticketed every morning with the exception of Saturday and Sunday beginning at 6:00 a.m. and the Office of Transportation Management is not open until 8:30 a.m. If a ticket is received, it is at the expense of the driver. The university bears no responsibility for parking tickets and tickets will not be voided.

GEORGETOWN UNIVERSITY TRANSPORTATION SHUTTLE (GUTS):

Faculty, staff and students with a valid Georgetown University ID card can ride along any GUTS route at no charge.

Other visitors can purchase a day pass by visiting the Office of Transportation Management, P4M Southwest Garage.

If you have any questions, please do not hesitate to contact the Office of Summer and Conference Housing at (202) 687-3001 or the Office of Campus Activity Facilities at (202) 687-3726.